What is the difference between the NGB and Provincial Licensing Authorities (PLAs)?

The National Gambling Board regulates gambling in licensed casinos, bingo and limited payout machine outlets, as well as wagering including betting on horse racing and sport via licensed bookmakers and totalisators.

The National Lotteries Commission regulates the National Lottery, as well as other lotteries including society lotteries, promotional competitions and sports pools.

PROVINCIAL LICENSING AUTHORITIES

<table>
<thead>
<tr>
<th>Gauteng Gambling Board</th>
<th>Limpopo Gambling Board</th>
</tr>
</thead>
<tbody>
<tr>
<td>011 581 4800</td>
<td>015 230 2300</td>
</tr>
<tr>
<td>KwaZulu-Natal Gaming &amp;</td>
<td>Northern Cape Gambling</td>
</tr>
<tr>
<td>Betting Board</td>
<td>Board</td>
</tr>
<tr>
<td>031 583 1800</td>
<td>053 832 0490</td>
</tr>
<tr>
<td>North West Gambling</td>
<td>Western Cape Gambling</td>
</tr>
<tr>
<td>Board</td>
<td>&amp; Racing Board</td>
</tr>
<tr>
<td>018 384 3215</td>
<td>021 480 7400</td>
</tr>
<tr>
<td>Free State Gambling &amp;</td>
<td>Eastern Cape Gambling &amp;</td>
</tr>
<tr>
<td>Liquor Authority</td>
<td>Betting Board</td>
</tr>
<tr>
<td>051 404 0300</td>
<td>043 702 8300</td>
</tr>
</tbody>
</table>

What are the effects of gambling addiction?

Money related challenges, interpersonal problems, failure to account for time and/or money, and loss of control.

What do you do when you realise you or someone you are reliant on has a gambling addiction?

Approach the NGB or any PLA for that person to be listed on the Gambling Exclusions Register and contact for those wishing to apply for a license.

How do I apply for a gambling license?

A person or their family member should approach the NGB or any PLA to assist in having oneself or their loved one voluntarily self-exclude in the country when symptoms of gambling addiction are identified. Once excluded, the onus remains with the excluded person to stay away from the gambling venues. The NGB, PLAs and operators are empowered to enforce your exclusion.

What is the difference between the NGB and the National Lotteries Commission?

The National Gambling Board regulates gambling in licensed casinos, bingo and limited payout machine outlets, as well as wagering including betting on horse racing and sport via licensed bookmakers and totalisators.

The National Lotteries Commission regulates the National Lottery, as well as other lotteries including society lotteries, promotional competitions and sports pools.

How can the NGB assist the public?

The NGB can assist the public through education and awareness, provision of information and research.
The National Gambling Board (NGB) is established in terms of the National Gambling Act (NGA), 2004 (Act 7 of 2004). It is also registered as a Schedule 3A Public Entity in terms of the Public Finance Management Act (PFMA), 1999 (Act 1 of 1999), and an agency of the Department of Trade and Industry.

The NGB’s mandate is to promote gambling activities in a legal, safe and crime-free environment and protect punters from the over-stimulation of the latent need to gamble.

NGB VISION

To position South Africa as the pre-eminent jurisdiction with an exemplary and effectively regulated gambling industry.

NGB MISSION

Lead the regulation of the gambling industry in the fulfillment of the National Gambling Act, 2004 (Act 7 of 2004), through an effectively regulated and supervised gambling industry that upholds domestic, continental and internationally recognised standards of compliance.

LEGISLATIVE MANDATE

The legislative mandate of NGB is derived from the National Gambling Act, 2004 (Act 7 of 2004).

THE ROLE OF THE NGB

The services and products of the NGB are stated in the National Gambling Act as follows:
- Oversight of gambling in the Republic of South Africa by:
  - Evaluating the issuing of national licences by Provincial Licensing Authorities (PLAs);
  - Evaluating the compliance monitoring of licensees by PLAs;
  - Conducting oversight evaluation of the performance of PLAs so as to ensure that the national norms and standards established by the National Gambling Act are applied uniformly and consistently throughout the Republic; and
  - The NGB must also establish and maintain the national register of excluded persons, the national central electronic monitoring system, the national register of gambling machines and devices, central registry of informant and the national probity register.
- Research and monitoring of market conduct and market share.
- Assist PLAs to ensure that the unlicensed gambling activities are detected.

WHAT IS A GAMBLING LICENSE?

A gambling licence is a document that is issued to a person that gives them the legal right to conduct legal modes of gambling at licensed premises.

TYPES OF LEGAL MODES OF GAMBLING

- In regulating the gambling industry, there are only four forms of gambling that are legal in South Africa, provided that licences have been obtained from Provincial Gambling Boards.
- These are casinos, bingo, limited pay-out machines (LPMs), and wagering. These betting on horse racing and sports betting through operators (such as bookmakers and totalisators) licensed in South Africa.

DO YOU KNOW THE ILLEGAL MODES OF GAMBLING?

- Any form of under-age gambling (children under 18 are not permitted to gamble);
- Unlicensed casinos or bingo establishments and card/dice games in a private establishment or residence;
- Online gambling of all kinds for money (gambling games that take place on the screen) on any kind of electronic device including mobile phones;
- Gambling games on a website for money or online gambling games offered by an internet café;
- Any gambling/gaming that takes place on the street or in a park (fafe or similar); and
- Any betting activity involving animals e.g. dog racing, dog or cockerel fighting and illegal horse racing.

DO NOT:

- Gamble to boost your income.
- Chase your gambling losses or lie about your losses.
- Take money from your savings to gamble.
- Gamble before you have paid your monthly expenses.
- Ignore your family, friends, or job to gamble.
- Sell your possessions in exchange for money to gamble.

If you are caught gambling illegally or running an illegal establishment, you will face criminal charges and you will not receive your gambling winnings.

HOW TO GAMBLE RESPONSIBLY

DO:
- Gamble responsibly.
- Stop before gambling becomes a problem.
- Set a budget/limit for gambling.
- Get help if gambling makes you stressed, depressed or obsessed.

DO NOT:
- Gamble to boost income.
- Chase your gambling losses or lie about your losses.
- Take money from your savings to gamble.
- Gamble before you have paid your monthly expenses.
- Ignore your family, friends, or job to gamble.
- Sell your possessions in exchange for money to gamble.

SYMPTOMS OF EXCESSIVE GAMBLING

- I gamble to boost income.
- I continue to spend too much time and money on gambling.
- I find it hard to control my gambling habits.
- I am having arguments with family or friends about money and gambling.
- I am lying about my gambling habits.
- I am borrowing money, selling possessions, not paying bills, stealing or committing fraud to fund my gambling habit.
- I need to gamble with huge amounts of money for longer to ensure the same feeling of excitement.
- I feel depressed, anxious, worried, guilty, irritable, withdrawing from society and find it difficult to sleep.
- I am neglecting work, school, family, personal needs and/or household responsibilities.
- Family and friends are worried about me gambling.

List yourself or your family on the voluntary NGB exclusions registry when gambling becomes a problem. Contact the NGB 0100 033 475 or your nearest Provincial Licensing Authority.

If you think you or someone you know might have a gambling problem, call the Toll Free Counselling Line 0800 006 008; or SMS 076 675 0710 or email counsellor@responsiblegambling.co.za